

UNITED NATIONS E-GOVERNMENT SURVEY 2016

E-GOVERNMENT IN SUPPORT OF SUSTAINABLE DEVELOPMENT

Social Affairs



UNITED NATIONS E-GOVERNMENT SURVEY 2016 E-Government in Support of Sustainable Development

For more information, please visit:

United Nations Department of Economic and Social Affairs http://www.un.org/desa

United Nations Division for Public Administration and Development Management https://publicadministration.un.org

United Nations E-Government Development Database https://publicadministration.un.org/egovkb



United Nations Depa	artment of Economic	and Socia	l Affairs
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Disclaimers

Foreword

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Acknowledgements

Acronyms

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About the Survey

Background

Scope and purpose

Structure and methodology



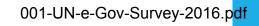
Preparatory process of the 2016 Survey

Executive Summary

Facilitating integrated policies and services through e-government
Open Government Data for promoting effective,accountable and transparent institutions
Open Government Data for promoting effective, accountable and transparent institutions

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E-participation to promote participatory decision-making and service delivery	се
delivery	

Advanced online services and bridging divides



World e-Government rankings