

UNITED NATIONS E-GOVERNMENT SURVEY 2016

E-GOVERNMENT IN SUPPORT OF SUSTAINABLE DEVELOPMENT



UNITED NATIONS

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E-Government in Support of Sustainable Development

For more information, please visit:

United Nations Department of Economic and Social Affairs
<http://www.un.org/desa>

United Nations Division for Public Administration and Development Management
<https://publicadministration.un.org>

United Nations E-Government
Development Database
<https://publicadministration.un.org/egovkb>



Disclaimers

Foreword

吳江洪

Acknowledgements

Acronyms

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About the Survey

Background

Scope and purpose

Structure and methodology

Preparatory process of the 2016 Survey

Executive Summary

Facilitating integrated policies and services through e-government

Open Government Data for promoting effective,accountable and
transparent institutions

E-participation to promote participatory decision-making and service delivery

Advanced online services and bridging divides

World e-Government rankings

